

ALAGI BASAVARAJ RACHAPPA

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## **JOB OBJECTIVE**

To work in a challenging environment using all my technical skills and efforts to explore indifferent fields and seek an opportunity for continuous learning and implementing new technologies.

## **QUALIFICATION DETAILS**

- 1) Diploma in Electronics and Telecommunications from A.I.S.S.M.S.(Not Completed)
- 2) 12<sup>th</sup> from R.R.Shinde junior college with 51.83%
- 3) 10<sup>th</sup> from Sadhana English Medium School with 74.13%

## **PROFESSIONAL QUALIFICATION**

- 1) Completed SmartGrad Cloud plus Hardware and Networking from Chinchwad.

## **TECHNICAL SKILLS**

- 1) Troubleshooting Hardware and Operating System Problems(Windows 10 and 11)
- 2) Installation of Windows and Linux OS.
- 3) Administration of Windows Server(ADDS, DNS, DHCP, Users Groups, GPO, File Server, Backup and Recovery).
- 4) Configuring Microsoft Outlook.
- 5) Assembling and Disassembling of Computer Peripherals.
- 6) Network basics and Troubleshooting.
- 7) Managing Wireless Network.
- 8) Experience in Proxmox Virtual Environment.

## **WORK EXPERIENCE**

- 1) Currently working as Business Development Officer at Dab Technologies Private Limited.(2018 till present)
- 2) AMC planning and follow the visit scheduled.
- 3) Have worked on Ticketing System.(OpenSource – OSTicket, Sangam CRM)
- 4) Knowledge of Tally Accounting Software.
- 5) Troubleshooting the Gateway Devices of Co-op Banks ATM.
- 6) Managing Backups of Software and Physical Systems.
- 7) Monitoring the Virtual Machines in Virtual Environment.
- 8) Have experience in installing Endpoint Security(Seqrite and Kaspersky).
- 9) Installation and configuration of Routers.
- 10) Have experience in basic installing and configuring Linux systems.

**PERSONAL DETAILS**

Date of Birth : 7<sup>th</sup> September 1992

Current Address : Building A1, Flat no.-20, Shri Ganesh Vihar, Kalepadal Rd.,  
Sasanenagar, Hadapsar, Pune -411028.

Languages Known : English, Marathi, Hindi and Kannada.

**HOBBIES**

- 1) To get to know new technologies in IT Industry and Mobiles.
- 2) 3D-Printing

**DECLARATION**

I hereby declare that the above-mentioned information is correct upto my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Date:

Place:

Signature: